

# Kennedy Way Surgery

## Mobile Phone Services

The practice offers patients the opportunity to receive SMS messages to confirm appointments and receive messages about test results, or other practice information. This is an additional service and patients should be aware that they may not be sent on all occasions.

### SMS messaging declaration

(\* Please complete as appropriate)

\*I confirm that I am over 16 years of age and that the telephone number below is my personal mobile and not a shared number with any other person.

\*I confirm that I am under 16, but that the mobile number listed below is my own private number and not accessed by anyone else.

I consent to the Practice contacting me by text message for the purposes of appointment reminders, action needed following test results, health promotion and Practice updates.

I acknowledge that appointment reminders and messages about test results are an additional service and that they may not be sent on all occasions. The responsibility for attending & cancelling appointments as well as contacting the Practice to obtain the results of recent tests still rest with me.

I can cancel the text message facility at any time.

Text messages are generated using a secure facility but I understand that they are transmitted over a public network onto a personal telephone and as such, may not be secure. However, the Practice will not transmit any information that would enable an individual patient to be identified.

Patient Name	
Date of Birth	
Home phone number	
Mobile phone number	
Email address	
Signature & Date	
I agree <input type="checkbox"/>	No, thank you <input type="checkbox"/>

**PLEASE NOTE THAT TELEPHONE CALLS TO AND FROM THE SURGERY MAY BE RECORDED FOR TRAINING AND MONITORING PURPOSES**